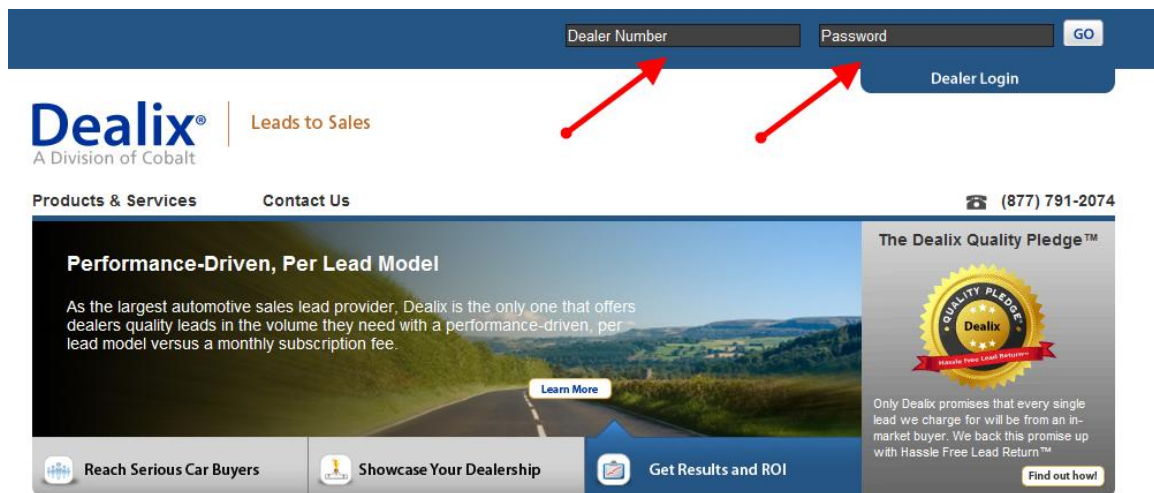


# Quality Pledge - Hassle Free Lead Return

## Step by Step Extranet Guide

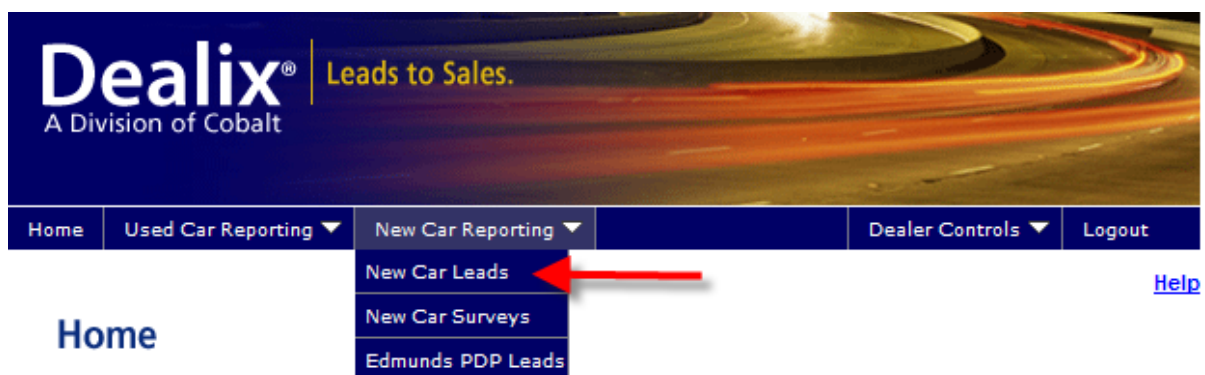
Go to [www.Dealix.com](http://www.Dealix.com) and Log into the Dealix Dealer Extranet by entering your Dealer Number and Password.




To return New Car Leads: Select ***“New Car Leads”*** from the top Navigation Bar ***“New Car Reporting”***.

To return Edmunds PDP leads: Select ***“Edmunds PDP Leads”*** from the top Navigation Bar ***“New Car Reporting”***.

To return Used Car Leads: Select ***“Used Car Leads”*** from the top Navigation Bar ***“Used Car Reporting”***.



Click "Request Credit" next to the lead you'd like to return.



Home Used Car Reporting New Car Reporting Dealer Controls Logout

## New Car Leads

[Help](#)



Current Statement Group By Make:  Show Results

Lead No	Date	Name	Year	Make	Model	Dist.	Quality Assured
2103355386	09/01/2009	Kathy Haner	2009	Pontiac	Solstice	0 mi	<a href="#">Request Credit</a>
2103355667	09/01/2009	Sopheap Soeum	2009	Chevrolet	Tahoe	14 mi	<a href="#">Request Credit</a>
2103408225	09/01/2009	Carl Rogers	2009	Chevrolet	Silverado 2500HD 2	6 mi	<a href="#">Request Credit</a>
2103430817	09/01/2009	Walter Craft	2009	Buick	Enclave	13 mi	<a href="#">Request Credit</a>

Total leads for this period: 4

Click [here](#) to export leads to Excel.

Select the reason for the lead return from the Lead Return Reason drop down menu.



Home Used Car Reporting New Car Reporting Dealer Controls Logout

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## Lead Return

[Return to Previous Page](#)

Lead Number 2103355386

Lead Date 09/01/2009

Customer Kathy Haner

Lead Return Reason

Please Select

- Please Select
- Dealer Test Lead
- Duplicate Lead with Dealix last 30 days
- Duplicate Lead with other Source last 30 days
- Incentivized (i.e. Consumer entered contest)
- Incorrect/Disconnected Customer Phone
- Minor Under 18
- No Intent to Buy
- No such person/Bad Name
- Shopping out of Area
- Vehicle already sold (Used) or Unsupported (New Car)

No aspect of this  
Per

Click on the "Submit" button.

**Dealix**<sup>®</sup> | Leads to Sales.  
A Division of Cobalt

Home | Used Car Reporting ▾ | New Car Reporting ▾ | Dealer Controls ▾ | Logout

[Help](#)

## Lead Return



[Return to Previous Page](#)

Lead Number: 2103355386  
Lead Date: 09/01/2009  
Customer: Kathy Haner  
Lead Return Reason: Minor Under 18 ▾

Submit



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The lead is returned. The "Request Credit" link changes to "View/Edit Credit Request".

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## New Car Leads



Current Statement ▾ Group By Make:  Show Results

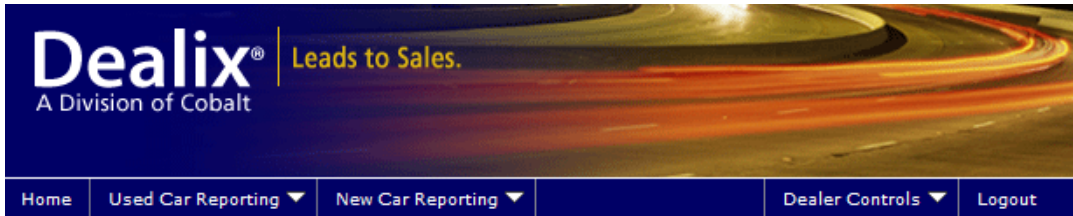
Lead No	Date ▲	Name	Year	Make	Model	Dist.	Quality Assured
2103355386	09/01/2009	Kathy Haner	2009	Pontiac	Solstice	0 mi	<a href="#">View/Edit Credit Request</a>
2103355667	09/01/2009	Sopheap Soeum	2009	Chevrolet	Tahoe	14 mi	<a href="#">Request Credit</a>
2103408225	09/01/2009	Carl Rogers	2009	Chevrolet	Silverado 2500HD 2	6 mi	<a href="#">Request Credit</a>
2103430817	09/01/2009	Walter Craft	2009	Buick	Enclave	13 mi	<a href="#">Request Credit</a>

Total leads for this period: 4

Click [here](#) to export leads to Excel.

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Once the lead return has been verified, the “View/Edit Credit Request” link will update to “Credit Accepted” or “Credit Rejected”. If you point to this link, the reason for the approval or rejection will appear.



[Help](#)

## New Car Leads



Current Statement  Group By Make:  Show Results

Lead No	Date ▲	Name	Year	Make	Model	Dist.	Quality Assured
2103355386	09/01/2009	Kathy Haner	2009	Pontiac	Solstice	0 mi	Credit Accepted
2103355667	09/01/2009	Sopheap Soeum	2009	Chevrolet	Tahoe	14 mi	<a href="#">Request Credit</a>
2103408225	09/01/2009	Carl Rogers	2009	Chevrolet	Silverado 2500HD 2	6 mi	<a href="#">Request Credit</a>
2103430817	09/01/2009	Walter Craft	2009	Buick	Enclave	13 mi	<a href="#">Request Credit</a>
<b>Total leads for this period: 4</b>							

9/1/2009 10:50:22 AM  
Under Age 18

Click [here](#) to export leads to Excel.